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International Application Number:	
Confirmation Number:	6308
Title of Invention:	Audio/video service quality analysis of customer/agent interaction
First Named Inventor/Applicant Name:	Howard M. Lee
Customer Number:	22895
Filer:	Krista A. Wittman
Filer Authorized By:	
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1	Information Disclosure Statement (IDS) Filed (SB/08)	1449_IDS3.pdf	612382	no	4
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2	Transmittal Letter	IDS3TransLtr.pdf	68123	no	2
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3	Miscellaneous Incoming Letter	Statement_Under_1_97_e.pdf	42617	no	1
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4	Miscellaneous Incoming Letter	Japan_Office_Action.pdf	242668	no	6
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Warnings:					
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5	Foreign Reference	JP2003122890.pdf	2276570	no	24
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6	Fee Worksheet (PTO-875)	fee-info.pdf	30199	no	2
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New International Application Filed with the USPTO as a Receiving Office

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